

## Akron Children's Terms and Conditions

When you sign up for text messages from Akron Children's, you are signing up to receive text messages related to your relationship with Akron Children's and community partners, Summit County Public Health and Child Guidance and Family Solutions, including updates related to your visits, MyChart account, one-time passcode, billing notifications, prescription reminders, and care management.

You can opt-out of SMS messages by texting STOP to respective short code. Your opt-out request will generate one final message confirming that you have been unsubscribed. You will no longer receive SMS messages from the short code you opted out from. If you want to join again, sign up using MyChart or text HELP to the short code for instructions.

If you are experiencing issues with the messaging program you can reply with the keyword HELP for more assistance, or you can get help directly at [Askchildrens@akronchildrens.org](mailto:Askchildrens@akronchildrens.org).

Carriers are not liable for delayed or undelivered messages.

Message and data rates may apply for any messages sent to you from us and to us from you. Message frequency may vary.

Our Notice of Privacy Practices can be found at <https://www.akronchildrens.org/pages/Notice-Of-Privacy-Practices.html>. Information gathered in the SMS campaign will not be shared for Marketing Purposes. Contact us at [Askchildrens@akronchildrens.org](mailto:Askchildrens@akronchildrens.org).